

Your ref: Our ref:

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Date: Tuesday, 21 November 2023

Dear Sir or Madam,

Your attendance is requested at a meeting of the **COMMUNITIES AND PLACE OSC** to be held in **CONFERENCE ROOM 2 - COUNTY HALL** on **WEDNESDAY**, **29 NOVEMBER 2023** at **2.00 PM**.

Yours faithfully

Dr Helen Paterson Chief Executive

To Communities and Place OSC members as follows:-

N Oliver (Chair), M Mather (Vice-Chair), D Carr, E Cartie, G Castle, A Dale, B Gallacher, N Morphet, J Lang and J Reid





### **AGENDA**

## **PART I**

It is expected that the matters included in this part of the agenda will be dealt with in public.

## 1. APOLOGIES FOR ABSENCE

2. MINUTES (Pages 1 - 10)

Minutes of the meeting of the Communities and Place OSC held on 25 October 2023, as circulated, to be confirmed as a true record and signed by the Chair.

## 3. DISCLOSURE OF MEMBERS' INTERESTS

Unless already entered in the Council's Register of Members' interests, members are required where a matter arises at a meeting;

- a) Which directly relates to Disclosable Pecuniary Interest ('DPI') as set out in Appendix B, Table 1 of the Code of Conduct, to disclose the interest, not participate in any discussion or vote and not to remain in room. Where members have a DPI or if the matter concerns an executive function and is being considered by a Cabinet Member with a DPI they must notify the Monitoring Officer and arrange for somebody else to deal with the matter.
- b) Which **directly relates to** the financial interest or well being of a Other Registrable Interest as set out in Appendix B, Table 2 of the Code of Conduct to disclose the interest and only speak on the matter if members of the public are also allowed to speak at the meeting but otherwise must not take part in any discussion or vote on the matter and must not remain the room.
- c) Which directly relates to their financial interest or well-being (and is not DPI) or the financial well being of a relative or close associate, to declare the interest and members may only speak on the matter if members of the public are also allowed to speak. Otherwise, the member must not take part in discussion or vote on the matter and must leave the room.
- d) Which **affects** the financial well-being of the member, a relative or close associate or a body included under the Other Registrable Interests column in Table 2, to disclose the interest and apply the test set out at paragraph 9 of Appendix B before deciding whether they may remain in the meeting.
- e) Where Members have or a Cabinet Member has an Other Registerable Interest or Non Registerable Interest in a matter being considered in exercise of their executive function, they must notify the Monitoring

Officer and arrange for somebody else to deal with it.

NB Any member needing clarification must contact <a href="monitoringofficer@northumberland.gov.uk">monitoringofficer@northumberland.gov.uk</a>. Members are referred to the Code of Conduct which contains the matters above in full. Please refer to the guidance on disclosures at the rear of this agenda letter.

## 4. FORWARD PLAN OF CABINET DECISIONS

(Pages 11 - 18)

To note the schedule of decisions made by Cabinet since the last meeting together with latest Forward Plan of key decisions. Any further changes made to the Forward Plan will be reported to the Committee.

## **SCRUTINY**

The following report was presented to Cabinet on 7 November 2023 by Councillor Wearmouth. Cabinet noted the report.

The Cabinet Member requested to attend for the following item is Councillor Richard Wearmouth, Deputy Leader, and Portfolio Holder for Corporate Services.

## 5.1 Corporate Feedback Performance 2022/2023

(Pages 19 - 28)

The report reviews the operation of the complaints process over twelve months (01.04.2022 to 31.03.2023), including statistical data, and provides the local authority with how it keeps itself informed about how effective its current arrangements are for handling customer complaints.

The Committee is requested to consider issues arising from the report.

### **OVERVIEW**

The Cabinet Member requested to attend for the following item is Councillor Colin Horncastle, Looking After Our Environment.

## 6.1 Planning Services Performance Report

(Pages 29 - 50)

This report provides an overview of the performance monitoring and assurance arrangements currently in place for the Local Planning Authority (LPA) function of the Council.

## REPORT OF THE SCRUTINY CO-ORDINATOR

# 7. COMMUNITIES AND PLACE OVERVIEW AND SCRUTINY COMMITTEE (Pages MONITORING REPORT 51 - 58)

The Overview and Scrutiny Committee operates within a work programme which is agreed at the start of the Council year. The programme is reviewed at each meeting so that it can be adjusted to reflect the wishes of the Committee and take account of any changes to the latest Forward Plan (which outlines decisions to be taken by the Cabinet). The Committee is asked to review and note its work programme for the 2023/24 council year.

# 8. URGENT BUSINESS To consider such other business as, in the opinion of the Chair, should, by reason of special circumstances, be considered as a matter of urgency.

# IF YOU HAVE AN INTEREST AT THIS MEETING, PLEASE:

- Declare it and give details of its nature before the matter is discussed or as soon as it becomes apparent to you.
- Complete this sheet and pass it to the Democratic Services Officer.

Name:		Date of meeting:						
Meeting:								
Item to which your interest relates:								
Nature of Interest i.e. either disclosable pecuniary interest (as defined by Table 1 of Appendix B to the Code of Conduct, Other Registerable Interest or Non-Registerable Interest (as defined by Appendix B to Code of Conduct) (please give details):								
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Are you intending	to withdraw from the meeting?	•	Yes - $\square$	No - 🗆				

## **Registering Interests**

Within 28 days of becoming a member or your re-election or re-appointment to office you must register with the Monitoring Officer the interests which fall within the categories set out in **Table 1 (Disclosable Pecuniary Interests)** which are as described in "The Relevant Authorities (Disclosable Pecuniary Interests) Regulations 2012". You should also register details of your other personal interests which fall within the categories set out in **Table 2 (Other Registerable Interests)**.

"Disclosable Pecuniary Interest" means an interest of yourself, or of your partner if you are aware of your partner's interest, within the descriptions set out in Table 1 below.

**"Partner"** means a spouse or civil partner, or a person with whom you are living as husband or wife, or a person with whom you are living as if you are civil partners.

- 1. You must ensure that your register of interests is kept up-to-date and within 28 days of becoming aware of any new interest, or of any change to a registered interest, notify the Monitoring Officer.
- 2. A 'sensitive interest' is as an interest which, if disclosed, could lead to the councillor, or a person connected with the councillor, being subject to violence or intimidation.
- 3. Where you have a 'sensitive interest' you must notify the Monitoring Officer with the reasons why you believe it is a sensitive interest. If the Monitoring Officer agrees they will withhold the interest from the public register.

## Non participation in case of disclosable pecuniary interest

- 4. Where a matter arises at a meeting which directly relates to one of your Disclosable Pecuniary Interests as set out in **Table 1**, you must disclose the interest, not participate in any discussion or vote on the matter and must not remain in the room unless you have been granted a dispensation. If it is a 'sensitive interest', you do not have to disclose the nature of the interest, just that you have an interest.
  - Dispensation may be granted in limited circumstances, to enable you to participate and vote on a matter in which you have a disclosable pecuniary interest.
- 5. Where you have a disclosable pecuniary interest on a matter to be considered or is being considered by you as a Cabinet member in exercise of your executive function, you must notify the Monitoring Officer of the interest and must not take any steps or further steps in the matter apart from arranging for someone else to deal with it.

## **Disclosure of Other Registerable Interests**

6. Where a matter arises at a meeting which *directly relates* to the financial interest or wellbeing of one of your Other Registerable Interests (as set out in **Table 2**), you must disclose the interest. You may speak on the matter only if members of the public are also allowed to speak at the meeting but otherwise must not take part in any discussion or vote on the matter and must not remain in the room unless you have been granted a dispensation. If it is a 'sensitive interest', you do not have to disclose the nature of the interest.

## **Disclosure of Non-Registerable Interests**

- 7. Where a matter arises at a meeting which *directly relates* to your financial interest or well-being (and is not a Disclosable Pecuniary Interest set out in **Table 1**) or a financial interest or well-being of a relative or close associate, you must disclose the interest. You may speak on the matter only if members of the public are also allowed to speak at the meeting. Otherwise you must not take part in any discussion or vote on the matter and must not remain in the room unless you have been granted a dispensation. If it is a 'sensitive interest', you do not have to disclose the nature of the interest.
- 8. Where a matter arises at a meeting which affects
  - a. your own financial interest or well-being;
  - b. a financial interest or well-being of a relative or close associate; or
  - c. a financial interest or wellbeing of a body included under Other Registrable Interests as set out in **Table 2** you must disclose the interest. In order to determine whether you can remain in the meeting after disclosing your interest the following test should be applied
- 9. Where a matter (referred to in paragraph 8 above) *affects* the financial interest or well-being:
  - a. to a greater extent than it affects the financial interests of the majority of inhabitants of the ward affected by the decision and;
  - b. a reasonable member of the public knowing all the facts would believe that it would affect your view of the wider public interest

You may speak on the matter only if members of the public are also allowed to speak at the meeting. Otherwise, you must not take part in any discussion or vote on the matter and must not remain in the room unless you have been granted a dispensation.

If it is a 'sensitive interest', you do not have to disclose the nature of the interest.

Where you have an Other Registerable Interest or Non-Registerable Interest on a matter to be considered or is being considered by you as a Cabinet member in exercise of your executive function, you must notify the Monitoring Officer of the interest and must not take any steps or further steps in the matter apart from arranging for someone else to deal with it.

# **Table 1: Disclosable Pecuniary Interests**

This table sets out the explanation of Disclosable Pecuniary Interests as set out in the <u>Relevant Authorities (Disclosable Pecuniary Interests) Regulations 2012.</u>

Subject	Description
Employment, office, trade, profession or	Any employment, office, trade, profession or
vocation	vocation carried on for profit or gain.
	[Any unpaid directorship.]
Sponsorship	Any payment or provision of any other financial
	benefit (other than from the council) made to
	the councillor during the previous 12-month
	period for expenses incurred by him/her in
	carrying out his/her duties as a councillor, or
	towards his/her election expenses.
	This includes any payment or financial benefit
	from a trade union within the meaning of the
	Trade Union and Labour Relations
	(Consolidation) Act 1992.
Contracts	Any contract made between the councillor or
	his/her spouse or civil partner or the person with
	whom the councillor is living as if they were
	spouses/civil partners (or a firm in which such
	person is a partner, or an incorporated body of
	which such person is a director* or a body that
	such person has a beneficial interest in the
	securities of*) and the council
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	(a) under which goods or services are to be
	provided or works are to be executed; and
	(b) which has not been fully discharged.
Land and Property	Any beneficial interest in land which is within the
	area of the council.
	'Land' excludes an easement, servitude, interest
	or right in or over land which does not give the
	councillor or his/her spouse or civil partner or
	the person with whom the councillor is living as
	if they were spouses/ civil partners (alone or
	jointly with another) a right to occupy or to
	receive income.
Licenses	Any licence (alone or jointly with others) to
	occupy land in the area of the council for a
	month or longer
Corporate tenancies	Any tenancy where (to the councillor's
-	knowledge)—
	(a) the landlord is the council; and
	(b) the tenant is a body that the councillor, or
	his/her spouse or civil partner or the person
	with whom the councillor is living as if they
	were spouses/ civil partners is a partner of or
	a director* of or has a beneficial interest in
	the securities* of.
Securities	Any beneficial interest in securities* of a body
	, beneficial interest in securities of a body

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- (a) that body (to the councillor's knowledge) has a place of business or land in the area of the council; and
- (b) either—
  - the total nominal value of the securities\* exceeds £25,000 or one hundredth of the total issued share capital of that body; or
  - ii. if the share capital of that body is of more than one class, the total nominal value of the shares of any one class in which the councillor, or his/ her spouse or civil partner or the person with whom the councillor is living as if they were spouses/civil partners has a beneficial interest exceeds one hundredth of the total issued share capital of that class.
- \* 'director' includes a member of the committee of management of an industrial and provident society.
- \* 'securities' means shares, debentures, debenture stock, loan stock, bonds, units of a collective investment scheme within the meaning of the Financial Services and Markets Act 2000 and other securities of any description, other than money deposited with a building society.

# **Table 2: Other Registrable Interests**

You have a personal interest in any business of your authority where it relates to or is likely to affect:

- a) any body of which you are in general control or management and to which you are nominated or appointed by your authority
- b) any body
  - i. exercising functions of a public nature
  - ii. any body directed to charitable purposes or
  - iii. one of whose principal purposes includes the influence of public opinion or policy (including any political party or trade union)